

*'Delivering High Quality Care One Patient at a Time'*



## Practice Feature: Robert S. Patitucci, MD Family Medicine Performs Retinal Scanning for Diabetic Patients

Compliance with the quality metric for diabetic eye exams has posed a challenge for our primary care practices for two primary reasons: 1) lack of patient follow up with an eye doctor; or 2) the eye doctor does not send a report back to the primary care physician to indicate that the test has been done along with the result.

Dr. Patitucci decided to overcome these barriers by purchasing a RetinaVue eye scanner, allowing the test to be performed in the primary care setting. The test is read by an ophthalmologist in RetinaVue's network and the result provided to the practice within 24 hours. The practice is then able to refer patients that are positive for retinopathy to an ophthalmologist for further treatment. The practice has reported several benefits from this new service:

- Patients have embraced the ability to have the test done in the primary care setting, avoiding a separate specialist co-pay, another appointment to make, and taking more time off from work.
- The practice is performing approximately 50 studies per month and has found that the payer reimbursement has quickly covered the equipment cost and is now generating a profit.
- Compliance with the quality metric has already reached 90% for the Horizon shared savings program!

According to Ashley Rodriguez, Practice Manager, "We often ask patients to follow up for colonoscopies, mammograms, and labs. Taking the eye exam off of the list allows our patients to focus on getting their other requirements completed". Billing Administrator Sue Willis added, "It's a win-win for us!"



## Quartet Behavioral Health Referral Tool

After several months of practice visits, the Quartet tool has been implemented at 31 primary care practices within IHP. Sponsored by Horizon, this tool is designed to improve access to behavioral health services, a challenge that has persisted for years for our practices and patients. Initial feedback and results are positive. To date, there have been 337 patients with a referral through the tool.

- ⇒ Average days to behavioral health connection is 2.7
- ⇒ Average days to appointment creation is 6.4
- ⇒ Average days to first appointment attended is 13.3

Your feedback is welcome as Quartet refines the tool. Please reach out to myself or Andrew Goos.

## Horizon Alliance Shared Savings Program Update

Thank you to all who have been diligent in submitting your quality files to Andrew Goos. The Horizon quality gate for the shared savings program requires 5 of 7 metrics to be met at the 50th percentile. An elevated threshold of 5 of 7 metrics at the 75th percentile will result in an additional bonus from Horizon. As of the June submission, we are on track with 5 metrics met at the 50th percentile and 2 at the 75th percentile. Results are cumulative throughout the year so please continue to submit your closed gaps!

Moving forward, quality data will be posted on the IHP website at the following link:

<http://inspirahealthpartners.com/horizon-alliance-program/>

You will be required to log in to access the overall IHP summary as well as your practice summary data. Utilization data will also be provided on the site once it is received from Horizon.