



*'Delivering High Quality Care One Patient at a Time'*

## Practice Feature: Inspira Medical Group Family Medicine Glassboro Demonstrates Quality Improvement Using HealtheRegistries Tool

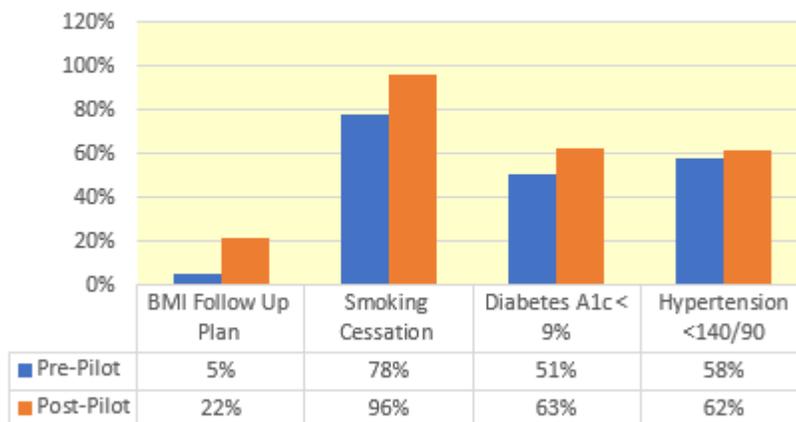
HealtheRegistries is a cloud-based application that highlights provider performance in real-time. Providers and practice staff use this tool to manage their attributed patients, close gaps in care for patients that do not schedule appointments frequently, and view overall performance via their Scorecard. HealtheRegistries combines data from multiple sources for a full view of the patient: Cerner EMR, Horizon and Medicare claims, and participating EMRs for affiliated IHP practices via data harvest.

Inspira Medical Group (IMG) Family Medicine Glassboro was one of the offices chosen to pilot HealtheRegistries within IMG. Providers and office staff were provided an overview of the tool's functionality, training materials and guides, and documentation of workflows used to satisfy quality metrics.

One provider in Glassboro, Dr. Joe Szgalsky, got right to work with HealtheRegistries! He shared feedback regarding improvement processes that would allow his daily routine to integrate with HealtheRegistries in a more seamless fashion. The tool was tweaked to respond to this feedback and Dr. Szgalsky's results have shown exciting improvement. In a 7-week timeframe, the biggest impact has been to patient education (previously free-texted in their office note), A1c documentation (due to lab workflow breakdown), and uncontrolled hypertensive patients (flag currently in place to re-check uncontrolled blood pressure).

HealtheRegistries will continue to be implemented throughout all practices within IHP in 2019. Stay tuned!

Dr. Szgalsky Pilot Results



## Inner Circle Updates Effective 4/1/19

Beginning on April 1, 2018, Inspira began offering the Horizon OMNIA plan to its employees/spouses/dependents. This plan has an Inner Circle tier that includes all providers within Inspira Health Partners, offering our members the lowest out-of-pocket cost for office visits with you!

Beginning April 1, 2019, please note that there is a change to the member co-pay for office visits as follows. The full FAQ document is attached for your reference.

	Inspira Inner Circle	OMNIA Tier 1	OMNIA Tier 2
Preventive Services	Remains \$0	Remains \$0	Remains \$0
Primary Care Office Visit	Remains \$0	Increased from \$20 to \$25	Remains \$80
Specialist Office Visit	Increased from \$0 to \$30	Increased from \$30 to \$50	Increased from \$100 to \$160