



## Program Updates due to COVID

Horizon and Aetna have begun providing information on adjustments to IHP's shared savings programs as a result of COVID.

### Horizon

- ◆ *Quality:* Horizon has reduced each metric threshold by 25% to correspond to the quarter of the year that was lost in completing gap closures due to COVID.
- ◆ *Cost:* Adjustments have been made in consideration of both estimated increases in medical costs related to testing and managing COVID-19 and decreases in overall medical costs caused by service volume reduction. In the case of favorable performance for 2020, an upper limit will be applied as the greater of 1) the payment produced when Actual PMPM results are 4% lower than Target; or 2) the PMPM value of IHP's value-based payment in 2019.

### Aetna:

- ◆ *Quality:* Aetna will be carrying forward the 2019 quality score for performance year 2020.
- ◆ *Cost:* No update has been released.

## Program Reminders

- **Horizon:** A quality file for each practice was uploaded to the FTP site on July 29th and is due back to IHP by September 15<sup>th</sup>. Please be reminded to review your Horizon roster and submit any disputes to IHP via the FTP site as well.
- **Aetna:** Although the quality score from 2019 will be carried forward for 2020, quality files with gaps in care for each practice will continue to be shared with you. Practices do NOT need to submit anything back to IHP this year, however we recommend that you utilize the files to continue caring for your patients. Metrics such as Colorectal Cancer Screening and Breast Cancer Screening have longer look-back periods so anything a patient completes this year will help you for next year's quality score.
- **Rounding** time slots for the fourth quarter will be sent out in the near future. The goal is to hold all rounding sessions prior to the holidays.

## Personnel Update

We are pleased to welcome Amanda (Egan) Brusco to Inspira's team as a Value-Based Program Specialist. Amanda can be reached at BruscoA@ihn.org or (856) 641-6264. She will serve as a point of contact for both Inspira Care Connect and Inspira Health Partners.

Krystyna Sienkiewicz will be on maternity leave from August 18, 2020—February 1, 2021. Amanda Brusco and Kristen Tirrell will be assisting you in her absence.

