



'Delivering High Quality Care One Patient at a Time'

New Contract Offering

Primary Care and Specialist Practices: Centene is a health care insurer that focuses on managed care for uninsured, underinsured, and low-income individuals. Centene now owns WellCare, creating an enterprise focused on government-sponsored healthcare programs. Centene's **AmBetter** marketplace product is currently building a network in the state of New Jersey to go live on January 1, 2022, for which Managed Medicaid is a membership source. Inspira Health Partners has been approached about offering a contract to its practices for this product. It is necessary to determine the level of interest among practices to inform next steps. A Survey Monkey will be circulated to each office manager soliciting feedback and providing fee schedule specifics. Please complete this survey by April 30.

Q2 Rounding Reminder

Primary Care Practices: Please schedule your practice's Q2 Rounding session with the IHP team if you have not already done so. Rounding is scheduled via the Doodle link emailed to practices by Kristen Tirrell. Quarterly rounding is a great opportunity to hear updates around value-based program metrics and expectations. It also gives practices the opportunity to ask questions and gather additional information and/or resources to assist with meeting program goals. If you did not receive the Doodle link, please reach out to Kristen Tirrell at TirrellK@ihn.org.

Horizon Docs Update

Primary Care Practices: Horizon is moving all documents from the Horizon MFT site to the Horizon Docs platform located within Navinet. Please review the Horizon Docs training presentation if you need to submit supplemental data for quality metric gap closure (HEDIS Chart Chase, MA Stars, R & R programs, etc.) to Horizon. The presentation reviews what Horizon Docs is and how to exchange documents with Horizon. The presentation can be found on the Inspira sFTP site by following this path:

Practice Name/Horizon Shared Savings Program/Resources/Horizon Docs Provider Training

Aetna Quality Audit

Primary Care Practices: The IHP team is working on internally validating the reports that were programmed for Aetna quality reporting. Once validation is complete, the IHP team will submit the files to Aetna for validation on their end. Aetna will select a random sample of patients to be audited. The audit may require practices to submit screen prints from the EMR to prove compliance with a respective metric. Please respond to these audit requests as promptly as possible. Thank you in advance!