



'Delivering High Quality Care One Patient at a Time'

Inspira Health Partners Care Management Policies

To further the goal of clinical integration in IHP, the Clinical Consensus Committee developed four care management policies for its primary care practices. These policies were approved by the IHP Board on February 24th. The policies establish a standard set of care management expectations across practices.

Care Transitions: Transitional care management aims to identify and overcome barriers to successful transitions and prevent gaps in care. The goal is to improve the patient experience while preventing avoidable readmissions.

Annual Wellness Visits: Annual Wellness Visits provide an annual opportunity for a patient and his or her primary care provider to create or update a personalized prevention plan with the goal of preventing illness based on a patient's current health and risk factors.

Care Management: Longitudinal care management (Chronic Care Management, Principle Care Management, and Remote Patient Monitoring) helps patients achieve a better quality of life through continuous care and management of their conditions. It promotes self-management to achieve the maximum possible clinical outcomes.

Gaps in Care: Managing gaps in care keeps patients healthy and informed. This strategy is intended to reduce the cost of care over time through prevention or early detection of illness and disease.

The full policies are located on the IHP website: <http://inspirahealthpartners.com/policies/>

Horizon Shared Savings Program Updates

2021 Quality Metrics have been approved by the Board:

- Breast cancer screening
- Cervical cancer screening
- Colorectal cancer screening
- Controlling high blood pressure
- Diabetes: hemoglobin a1c poor control (< 9%)
- Diabetes: eye exam
- Diabetes: medical attention for nephropathy monitoring

Automated Electronic Quality Reports:

The IHP team continues to polish the electronic reports of quality metrics being generated with the data collected from the practice EMR data harvests. The IHP team will be submitting new reports to Horizon, and Horizon will be selecting an additional sample of patients to be audited. The audit may require you to submit screen prints from your EMR to prove compliance with a respective metric. Please respond to these audit requests as promptly as possible. Thank you in advance!